

Welcome to Coolibah Care Home Services

Whether you're a loved one of a senior, or a senior yourself wanting to remain independent at home for as long as possible, Coolibah can tailor a suite of services to support you in your unique situation.

Your dignity and choice are our priority.

Discover how passionate we are about making your personal goals a reality!



OUR POINT OF DIFFERENCE

- ✓ Receive professional services from carers you feel comfortable with
- ✓ We commit to providing, where possible, the same carer enabling you both to build a solid relationship
- ✓ Pay for the time you need - if you need just 15 minutes then that's what you pay for
- ✓ You choose the time for your service, and we aim to be on time!
- ✓ We only use qualified and experienced care staff to ensure we meet your needs
- ✓ We are confident you will love our services but if you choose to go to another provider, we won't charge you an exit fee.

Coolibah Care offers you the support you need with or without an Aged Care Assessment Team (ACAT) assessment or a Home Care Package.

Contact our professional and experienced Coolibah Care team on

08 9535 0300 or 08 9535 0318



Home Care Package

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home Care Package Funding	Annual	\$10,687.20	\$18,793.85	\$40,905.55	\$62,013.50
	Per fortnight	\$409.92	\$720.86	\$1,568.98	\$2,378.60
Basic daily fee paid by you (optional)	Per fortnight	\$160.02	\$169.12	\$173.88	\$178.50

At Coolibah we do encourage you to contribute to your Home Care Package, thereby ensuring you always have the funds available to receive the services and support you require. This is strictly optional, and we do not charge a basic daily fee.

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed, will require some level of care management.

At Coolibah, your first point of contact will be your Case Manager.

Our professional Case Managers work with you to create your personalised Support Plan, which includes:

- identification and setting of your individual goals,
- scheduling the services you request,
- ensuring you have the staff and service times that suit you; and
- help you live a purposeful life as independently as possible.

Fee Charged (Fortnightly)	Level 1	Level 2	Level 3	Level 4
Care Management	\$55.34	\$97.32	\$211.82	\$321.10
Approximate number of hours	1	2	4	6

Prices for common services (per hour)

Service	Standard hours	Non-standard hours	Saturday	Sunday	Public holiday
Personal care	\$77.50	\$89.13	\$96.88	\$108.50	\$135.63
	Personal care can include, but not be limited to, administering medications, personal care, transport, a safety check, or even simply a social visit.				
Nursing	\$144.00	\$165.60	\$180.00	\$201.60	\$252.00
	Registered Nurses can attend to you in your home, and escort you to appointments if required. The minimum service time is 30 minutes, priced at just \$69.82. Services can include wound, continence, catheter and stoma care and any other nursing care that you require.				
Cleaning & household tasks	\$77.50	\$89.13	\$96.88	\$108.50	\$135.63
	We only send qualified and experienced care staff to support you with domestic tasks, such as cleaning, household tasks and assistance with meal preparation. We aim to ensure that the quality of your service is never compromised.				
Light gardening	\$77.50	\$89.13	\$96.88	\$108.50	\$135.63
	We give you a choice of light gardening by Coolibah staff, or several other service providers who we work closely with. The rate charged can vary, depending upon the service provider chosen, and the type of job required.				
In-home Respite (per hour)	\$77.50	\$89.13	\$96.88	\$108.50	\$135.63
Personal care, cleaning and household tasks, light gardening or in-home respite 15-min visit set rate.	\$25.58	\$29.42	\$31.98	\$35.81	\$44.76
Flat Rate In-home Respite	Overnight Respite \$506.000* (12hrs - includes 8 hrs on standby)		24 hrs \$1,420.00* (includes 8hrs on standby)		
	We can provide support for you or your loved one 24 hours a day in your home. If you require this for a longer period of time, you can view the set rate prices for a more cost-effective option. * Total cost may vary depending on service required.				
Occupational therapy	\$92.28	\$101.51	\$115.34	\$129.19	\$161.49
	We assess your needs and collaborate with you to plan rehabilitation programs, obtain equipment, or home modifications to enable you to do what you enjoy doing more easily and independently.				

Transport	\$77.50	\$89.13	\$96.88	\$108.50	\$135.63
	Costs are for carer escort per hour.				
Mileage	\$1.10 per kilometre when transported by a carer, in addition to the hourly rate for a carer.				

Hourly rates charged in 15-minute increments. 15 Minute visits at different set rate.

ADDITIONAL COSTS

Package Management per fortnight	Level 1 \$43.04	Level 2 \$75.70	Level 3 \$164.75	Level 4 \$249.75
	We prepare monthly individual statements, highlighting your monthly income and expenditure and your current Home Care Package balance. This gives you the information you need to make decisions about your care.			

Annual Nursing Assessment	\$432.00 flat rate	Annual assessment by a Registered Nurse, allows us to establish a baseline of what is normal for you, allowing early identification of any clinical issues and the opportunity to intervene before the issues escalate further the assessment will take place in your home and will take approximately 2-3 hours. You can have others involved in your care present for the assessment if you wish.
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Staff travel costs to visit you	If you reside outside a 10km radius of Coolibah's premises at 30 Third Ave, Mandurah, the travel charge is \$1.10 per kilometre. As an example, if you live 20 kilometres from Coolibah you would be charged \$11 to travel to your visit and \$11 to travel from your visit. A total of \$22 for travel costs plus the standard charges for your home care services.
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ADDITIONAL SERVICES

Cottage Respite

When your carer needs a break or is unable to care for you for a period of time, it is comforting to know that you have a home away from home, in the community you love, to receive the care you need.

Our Cottage Respite service offers many options and choices, with varying levels of care tailored to meet your needs and preferences. Coolibah aims to help consumers remain in their own home, living purposeful lives, for as long as possible, and short breaks away from home can enable your carer to assist you at home for longer.

Coolibah's outstanding difference fully embraces consumer-directed care, tailoring our service to meet your individual preferences. We understand the importance of continuing to participate in the activities that you enjoy and will

collaborate with you to enable you to participate in these and other activities during your stay. Our qualified care staff are experienced in working with and empowering you to provide the choice and support you need to continue to do the things you love.

Rooms are well-appointed with an accessible private bathroom, single electric hospital bed, recliner, and television. There is also a small kitchenette area in each room, which may be used where a consumer is capable.



Cottage Pricing Schedule

Service	Consumer Contribution	Unit
Overnight respite	\$216.00	Per Day
Meals (cannot be paid for with Home Care Package)	\$15.00	
Total	\$231.00	

Prices correct as of 1st July 2024

ADDITIONAL SERVICES

Coolibah Club

Being active and social are important at any stage of life. Our Coolibah Day Club is a great way to have fun, get out and about, socialise and even make new friends – while you stay fit and active.

You can choose familiar activities or try something new in a supportive, friendly environment. There are regular outings and every day there's a delicious meal and snacks, prepared in Coolibah's own private kitchen. We will pick you up from home and drop you off at the end of the day.

In addition to the Day Club, Coolibah offers many other services that can support your aged care journey including short and long term respite, home services, independent and residential living options.



Day Centre Pricing Schedule

Service	Consumer Contribution	Unit
Day Respite	\$110.00	Per Day
Meals (Cannot be paid with Home Care Package)	\$9.10	
Total	\$119.10	
Transport:	Consumer Contribution	Unit
Transport - within 10km radius of Coolibah	\$0.00	Per Km
Each additional km each way outside 10km radius	\$1.10	

Prices correct as of 1st July 2024



Discover how passionate we are about making your personal goals a reality!



08 9535 0300 or 08 9535 0318

Coolibah Care Home Services

9.00am to 4.00pm Monday to Friday



homecare@coolibah.org.au



30 Third Avenue, Mandurah WA 6210



www.coolibah.org.au